

CITIZEN' S CHARTER

MINISTRY OF ARTS AND CULTURE

7th floor, R Seeneevassen Building

cnr Pope Hennessy & Maillard Streets, Port Louis

Tel. No. 212 2112, 212 1850, 212 2991, 212 9983

Fax No.: 211 0681

Website: <http://culture.gov.mu>

e-mail : moac@mail.gov.mu

VISION

To facilitate and promote the development of arts and culture in a plural context

MISSION

To foster a balanced and harmonious Mauritian Society by consolidating our pluralism and promoting cultural values and creativity.

- 1.0 **SCOPE OF THE CHARTER** : This Charter highlights the multiplicity of services provided and activities organized by the Ministry to meet the artistic and cultural aspirations of the society.
- 2.0 **CHARTER COVERAGE** : The Charter indicates the facilities, services and activities in the following fields of the different units of the Ministry:-
- 'Lecture et Animation Culturelle'
 - Film and Stage Play Classification
 - National Archives
 - Cultural Infrastructure

- Museology
- Heritage
- Library
- Copyright
- Literature promotion
- Performing arts
- Visual arts
- Fine arts

- 3.0 **BENEFICIARIES / PARTNERS** :
- General Public
 - Artists
 - Students
 - Events Organisers
 - Socio-Cultural Organisations
 - Ministries / Parastatal Bodies.

- 4.0 **SERVICES OFFERED** :
- (i) Assistance Scheme for Artists (financial grant and recommendation for loan).
 - (ii) Technical assistance to singers for recording facilities, launching of audio cassettes, financial assistance for participation in international shows and competition.
 - (iii) Assistance to painters and sculptors for provision of venue, printing of invitation cards, press coverage and

sponsorship.

- (iv) Assistance to writers for purchase of book.
- (v) Assistance to Socio-Cultural Organisations for organization of cultural shows by providing venue, cultural troupe and prizes.

5.0 **CULTURAL INFRASTRUCTURE :**

- Serge Constantin Theatre

Address : Opposite SMF Head Quarters
Ex St. Vincent Road
Vacoas

Telephone : 697-0679 / 698-8814

Fax : 698-8549

- Pointe Canon Open Air Theatre

Address : Mahebourg

Telephone : 531-0564

Fax : 631-2858

Application form for renting of infrastructure may be downloaded from Ministry's website.

- *Centre de Lecture et d'Animation Culturelle (CLAC)*

CLAC Centres provide reading facilities to children and adults. Educational, leisure, games and computer facilities are also available. Cultural and literary activities are held regularly for publishers and the general public. Activities in the field of drama, arts, music, dance are organised as well.

5.1 **CLAC Centres operating under the Ministry are:**

No.	Location	Telephone & Fax No.	Opening hours
(i)	CLAC Rivière du Rempart Rivière du Rempart Social Welfare Centre Royal Road Rivière du Rempart	412 1021	12.00- 17.00
(ii)	CLAC Grand Baie Grand Baie Public Library Royal Road Grand Baie	263 6116	09.00-17.00
(iii)	CLAC Triolet Triolet Social Welfare Centre Royal Road Triolet	261 5716	12.00-17.00
(iv)	CLAC Montagne Longue Montagne Longue Social Welfare Centre Montagne Longue	245 1318	12.00-17.00
(v)	CLAC Saint Pierre St Pierre Social Welfare Centre St Pierre	433 8253	10.00- 17.00
(vi)	CLAC Bel Air Bel Air Social Welfare Centre Bel Air Rivière Sèche	419 4101	12.00- 17.00
(vii)	CLAC Mahebourg Mahebourg Social Welfare Centre Mahebourg	631 3105	12.00-17.00
(viii)	CLAC Chemin Grenier Chemin Grenier Social Welfare Centre Chemin Grenier	622 5660	12.00- 17.00

(ix)	CLAC Grand Bois Grand Bois Social Welfare Centre Royal Road Grand Bois	617 9932	12.00- 17.00
(x)	CLAC Abercrombie Abercrombie Women Centre Ste Croix	217 1511	10.00- 17.00
(xi)	CLAC Cottage Cottage Social Welfare Centre Royal Road Cottage	266 2511	10.00- 17.00
(xii)	CLAC Petite Rivière Royal Road Petite Rivière	233 2947	10.00- 17.00
(xiii)	CLAC Malabar Malabar Resource Centre Malabar Rodrigues	831 4627	09.00- 15.30
(xiv)	CLAC Rivière Coco Rivière Coco Rodrigues	831 9001	09.00- 15.30
(xv)	CLAC Grande Montagne Grand Montagne Rodrigues	831 5490	09.00-15.30

6.0 ARTISTIC AND CULTURAL EVENTS :

	Events	Date
1.	National Spring Festival	January/February
2.	Abolition of Slavery	01 February
3.	National Day	12 March
4.	Journée de la Francophonie	20 March
5.	World Theatre Day	27 March

6.	World Book and Copyright Day	23 April
7.	International Dance Day	29 April
8.	Africa Day	25 May
9.	Music Day	21 June
10.	SADC Day	17 August
11.	Birth Anniversary of Sir Seewoosagur Ramgoolam	18 September
12.	SADC Creators and Performers' Day	14 October
13.	Journée Internationale Créole	28 October
14.	Divali	October / November
15.	Arrival of Indentured Labourer	2 November
16.	African Writers' Day	7 November
17.	Eid-Ul-Fitr	Lunar Calendar
18.	Philosophy Day (UNESCO)	20 November
19.	Christmas	25 December

- 7.0 **EXCELLENCE AWARDS** : Conferred for achievements at regional and international levels in the fields of Arts and Culture.
- 8.0 **DRAMA ACTIVITIES** :
 - Regional Drama Workshop
 - Residential Drama Workshop
 - National Drama Festival
 - Drama Competition in ten languages
- 8.1 **DRAMA SECTION** : *Address* : 2nd and 3rd floor,
Baden Powell Court,
Baden Powell Street, Port
Louis.
Tel.: 211 2991, 211 3128
Fax : 211 6171
Website : [http// /culture.gov.mu](http://culture.gov.mu)
- 9.0 **DOCUMENTATION** : Library and research facilities in the field of Arts and Culture.
Address : 1st floor, Renganaden
Seeneevassen Building
Cnr Pope Hennessy &
Maillard Streets,
Port Louis
Tel: 213-4233
- 10.0 **FILM AND STAGE PLAY CLASSIFICATIONS** :
 - Issue of permits to import films;
 - Classification of films for projection to the general public
 - Classification of stage plays.*Address*: 1st floor, Renganaden
Seeneevassen Building
Cnr Pope Hennessy &
Maillard Streets,
Port Louis
Tel. : 210 3117, 210-2739,
2100592
Fax : 210 0058
E-mail : fbc@intnet.mu

11.0 **ARCHIVES** : Research facilities for students, historians and the general public.

Address : Development Bank of Mauritius Building, Industrial Zone, Coromandel

Tel : 233 4469/233 7341

Fax : 233 4299.

E-mail : arc@mail.gov.mu

12.0 **REGIONAL COUNTERS** :

Venue	Telephone
* Serge Constantin Theatre Vacoas	697-0679
* Pointe Canon Open Air Theatre Mahebourg	531-0564
* (CLAC) Rivière du Rempart	412-1021
* (CLAC) Triolet	261-5716
* (CLAC) Bel-Air	419-2443
* (CLAC) Petite Rivière	233-2947

- 12.1 **Services at Regional counters** :
- General Information;
 - Issue and collection of forms for Serge Constantin Theatre, Vacoas and Pointe Canon Open Air Theatre, Mahebourg;
 - Registration of Artists; and
 - Issue and collection of participation form for Drama Festival.

13.0 **PARASTATALS OPERATING UNDER THE MINISTRY :**

1.	<p>Mauritius Society of Authors 3rd floor, NPF Building, Sholto Douglas Street Beau Bassin Tel 454 7931/ 467 2219, Fax 454 0578 copyrightsoc@intnet.mu</p>
2.	<p>Nelson Mandela Centre for African Culture 4th Floor, Fon Sing Building, Edith Cavell Street, Port Louis Tel. 212 4131, 208 6851 Fax : 208 8620 nelmac@intnet.mu</p>
3.	<p>Islamic Cultural Centre Cr La Paix & Dioré Streets, Port Louis Tel. 240 2328, 240-2360, 240-2365, 2402422 ; Fax 240 2423 iccmtius@intnet.mu</p>
4.	<p>English Speaking Union 5th Floor, Ken Lee Building Edith Cavell Street, Port Louis Tel:- 208 8591; Fax : 2136543 esumau@intnet.mu</p>
5.	<p>Hindi Speaking Union 2nd Floor, Orchid Tower, Sir W. Newton Street, Port Louis Tel. 208 7189/93, Fax 208 7894 hsumauritius@intnet.mu</p>
6.	<p>National Library 2nd Floor, Fon Sing Building, 12, Edith Cavell Street, Port Louis Tel 211 9892/ 210 7121, Fax 210 7173 natlib@intnet.mu</p>
7.	<p>National Art Gallery 1st Floor, Mutual Aid Building, Guy Rozemont Square, Port Louis Tel. 213 0566, 213 0567 Fax 213 0565 natartgal@intnet.mu</p>
8.	<p>Mauritius Council of Registered Librarians C/o National Library 2nd Floor, Fon Sing Building, 12, Edith Cavell Street, Port Louis Tel: 211 9892/ 210 7121, Fax: 210 7173 natlib@intnet.mu</p>
9.	<p>Mauritius Museums Council Chaussée Street, Port Louis Tel. 212 0639, 212 6912 Fax 212 5717 mimuse@intnet.mu</p>

10.	President's Fund for Creative Writing in English c/o Ministry of Arts and Culture, 7 th floor, R Seeneevassen Building, Port Louis Tel. 211 7905, Fax 208 7449
11.	Mauritius Marathi Cultural Centre 7, Surcouf Avenue, Quatre Bornes Tel : 427 6522 ; 427-6523 Fax : 427-6524 marathi_trust@yahoo.com
12.	Mauritius Tamil Cultural Centre 10, Joonas Lane, Rose Hill Tel. 465 3628, Fax 454 1944 mautamilcc@intnet.mu
13.	Mauritius Telugu Cultural Centre 3 rd Floor, Orchid Tower, Sir W Newton Street, Port Louis Tel. 213 0380, Fax 213 0379 mtelugucct@intnet.mu
14.	Mauritian Cultural Centre C/o Ministry of Arts and Culture 7 th floor, R. Seeneevassen Building Cnr Pope Hennessy & Maillard Streets, Port Louis Tel: 212 2112
15.	Aapravasi Ghat Trust Fund Board 4 th floor, Joonas Building, Opp. DWC, Quay Street, Port Louis Tel. 217 2481, Fax 217 2481 aapravasi@intnet.mu
16.	Urdu Speaking Union 12, Ave. Osman, Quatre Bornes Tel 467 9200, Fax:- 466 9201 usu@intnet.mu
17.	Malcolm De Chazal Trust Fund Espace Malcolm de Chazal Maison du Poete 8, Rue du Vieux Conseil Port Louis Tel. / Fax 213 4265 chazfund@intnet.mu

18.	<p>National Heritage Fund 32 Bis, St Georges Street, Port Louis Tel. 210 7758, Fax 208 6728 heritage@intnet.mu</p>
19.	<p>Le Morne Heritage Trust Fund Avenue Soobiah Reduit c/o Ministry of Arts and Culture 7th floor, R. Seeneevassen Building Cnr Pope Hennessy & Maillard Streets, Port Louis Tel: 212 2112</p>
20.	<p>Prof. Basdeo Bissoondoyal Trust Fund c/o Ministry of Arts and Culture 7th floor, R. Seeneevassen Building Cnr Pope Hennessy & Maillard St, Port Louis Tel: 212 2112</p>

14.0 **COMPLAINTS**

The Ministry shall make every effort to provide an efficient and effective service to the public.

Suggestions and complaints may be forwarded to the Permanent Secretary, Ministry of Arts and Culture, 7th floor, R. Seeneevassen Building, Cnr Pope Hennessy and Maillard Streets, Port Louis, Republic of Mauritius or e-mailed on minoac@mail.gov.mu.

15.0 **COMMITMENT:**

We the Officers of the Ministry of Arts and Culture remain committed to the following Core Values:

- ***Customer Focus;***
- ***Organisational Pride;***
- ***Mutual Respect and Trust;***
- ***Initiative and Speed; and***
- ***Total Quality.***